

Nationals 3 Year Warranty Statement

Our Clutch ‘No Quibble’ Guarantee

1. Warranty Periods

- 1.1 Three Year Warranty: Clutch components fitted on, or after 1st October 2012 are guaranteed against material or manufacturing defects for a period of 3 years or 30,000 miles (48,000 kilometres) whichever is sooner, from date of fitment.
- 1.2 Two Year Warranty: Clutch components fitted on, or before 30th September 2012 are guaranteed against defects for a period of 2 years or 20,000 miles (30,000 kilometres) whichever is sooner, from date of fitment.

2. Our Guarantee

- 2.1 We will credit returned clutch parts under our ‘No Quibble Guarantee’ policy.

3. Warranty Terms & Conditions

- 3.1 The complete National clutch kit must be returned as supplied, via the product distributor, with the cause for complaint and full vehicle details clearly stated on the accompanying paperwork.
- 3.2 There are no claims for any labour charges or additional costs.
- 3.3 Any credit issued under the ‘No Quibble Warranty’ policy is done so in full and final settlement of the relevant claim. We will not accept any claims for labour or ancillary charges made in respect of the parts returned.
- 3.4 Our ‘No Quibble Guarantee’ covers defects caused by material or manufacture only, and not general “wear and tear” from a normal working life. Parts considered by us to be worn/old units that have had a normal working life will not be covered.
- 3.5 We reserve the right to reject claims when damage has occurred through incorrect fitment, handling, misuse, abuse, vehicle modification from original specification and any form of racing activity which can be considered outside of normal road use.
- 3.6 Our warranty applies to all clutch parts correctly selected using the latest catalogues (including electronic and third party catalogue systems authorised by National to carry our data) or are selected via a cross reference which has been supplied by National.
- 3.7 Product should be fitted in a recognised garage or workshop according to the vehicle manufacturer’s specification.
- 3.8 We reserve the right to amend these terms and conditions without prior notice.

4 Statutory Rights

- 4.1 Customer’s statutory rights remain unaffected